Guidance and Protocols for the National Blues Museum

In correlation with State and Local officials as well as our capacity to provide a safe work environment for staff using guidelines to limit and mitigate the effects of respiratory illnesses such as COVID-19, the National Blues Museum was reopened on June 25th, 2020. Museum administration continues to follow the Centers for Disease Control guidelines for community-based organizations. The museum has taken everyday preventive actions to prevent the spread of respiratory illness. The safety of our visitors, staff, and community is our top priority, and we have adjusted our visitor guidelines to ensure a safe and rewarding experience.
To ensure everyone's well-being, our team is committed to these Museum Safety Measures:

### Social distancing measures
Chairs are 2 meters or 6 ft away from each other.

### Healthy and trained team
All staff have been trained on personal, hand, and respiratory hygiene.

### Advance reservations
Reservations help us retrieve information for contact tracing. Tickets must be purchased online at our website nationalbluesmuseum.org

### Clean and sanitized spaces
- Door handles
- Toilets
- Faucets
- Countertops
- Interactives
- Light switches
- Desks
- Keyboards
- Remote Controls

### Protective equipment
All staff are equipped with PPE, including masks, and gloves.

Everyone can do their part by wearing a mask and practicing social distancing.
We are Missouri ArtSafe Certified!

What is Missouri ArtSafe?

The Missouri Arts Council promotes COVID-19 safe practices by arts and cultural organizations statewide when the arts reopen under local guidelines. Together with the Missouri Arts Safety Alliance, a coalition of organizations throughout the state, we have created Missouri ArtSafe Certification. Organizations become certified by pledging and adhering to a core level of safe practices.

At the National Blues Museum

Each staff member has participated in one or more trainings provided by the Missouri Arts Council. These include trainings on staff health and wellness, de-escalation in public gatherings, public relations, and preparing our reopening safety plan. Along with training, we have each made a pledge to provide a safe environment through the usage of facial coverings, social distancing, health checks, contact tracing, contactless experience, reduced capacity, and enhanced sanitation.

Missouri ArtSafe Certification

Create Safely | Present Safely | Attend Safely

For more information on the ArtSafe Certification please refer to https://www.missouriartscouncil.org/missouri-artsafe/
New Hours of Operation

Wednesday though Sunday
12 PM – 5PM

This temporary change in museum hours will allow time for the museum team members to take care of the required additional sanitation and cleaning of the exhibits.

Our Facilities

- All public bathrooms and water fountains in the Museum will be closed to ALL Museum visitors.
- Doors to the Scott and Diane McCuiag and Family Room and the St, Louis Blues Room will remain open to allow air to flow and limit touching of the doors.
- Hand sanitizer will be available throughout the museum at stations spread across the exhibit space.
- All hard and high touch surfaces are fully cleaned and disinfected with EPA-approved virucidal cleaners, and on a high-frequency basis (at least twice daily) in all frequent use areas, including elevator buttons, public restroom sinks, toilet handles, touchpoints, seating area furniture, keyboards, and keys, push/pull bars, all welcome desk areas, and entrances and any other surfaces or areas that may apply.

Before You Visit

Reservations

These can be made by visiting our website at nationalbluesmuseum.org

Last tickets sold to the Museum will be twenty-four hours before the start time. We are not keeping the museum open if we haven’t sold tickets to discourage walk-ins which won’t be allowed. We are only allowing 10% of the capacity to be sold each hour in timed intervals to allow for social distancing.
Upon Arrival

Under St. Louis County and City mandates, patrons are required to wear masks in indoor public spaces. We will make no exceptions. In cases where you cannot present a mask of your own, we will provide you with one.

A 70%, alcohol-based hand sanitizer will be utilized, as a replacement for handwashing. Hand sanitizer will be available throughout the museum at stations spread across the exhibit space. Visitors must sanitize their hands as they begin their visit at the box office. Visitors will be strongly encouraged to bring their own hand sanitizer unless sites have adequate supplies for visitors to use.

Visitors will be asked to answer a health screening questionnaire when they register for tickets:

- Have you been tested for COVID-19?
- Are you awaiting the results of a COVID-19 test?
- Do you have any symptoms of respiratory illness (the symptoms should be listed on the questionnaire)?
- Have you been in contact within the last two weeks with an individual or individuals with COVID symptoms?

If the visitor is experiencing symptoms or has had close contact with an individual with a diagnosis, we will indicate that the visitor should not visit.
During Your Visit

Maintain Physical Distancing

Maintain at least 6 feet distance between yourself and anyone else in the Museum. We ask that you follow the arrows on the ground to reduce close contact with other parties.

Use Hand Sanitizer Frequently

Regularly and thoroughly clean your hands with an alcohol-based hand sanitizer. Hand sanitizer is provided by the museum. Please use before and after each interactive.

Avoid touching eyes, nose, and mouth

Your hands may touch many surfaces, such as our interactives, and can pick up viruses. Once contaminated, hands can transfer the virus to your eyes, nose, or mouth.
Your safety matters most.

This is an unprecedented challenge for our city and our institution. The team at the National Blues Museum has committed to a slow and steady implementation of plans that we’ve developed with input from our trusted partners and information from trust sources. We will continue to implement tactics with the health and safety of our staff, visitors, and the community in mind while heartily the need for flexibility as circumstances change.

Contact us!

If you have any questions or concerns, we welcome you to reach out to our team

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